



## Mobile Check Deposit

### **What is mobile check deposit?**

Mobile check deposit is a feature through our mobile app that allows you to deposit checks into your Peoples Bank checking or savings account by taking a picture of the check with the camera on your phone.

### **How does the service work?**

First, just give the staff a call at Peoples Bank, and they will turn on the mobile check function on your mobile app. Next, log in to your Peoples Bank Mobile Banking app, tap the deposit icon at the bottom of your screen, and select "Deposit Check". Next, select the checking account you wish to use. Be sure you have endorsed the back of the check properly, like this:

*For Mobile Deposit Only  
Peoples Bank of Kankakee County  
Your Signature  
Today's Date*

Type in the dollar amount of the deposit. Line up the front of the check and snap the image. Flip the check over, line up the back of the check and snap the image. Hit "Next", and then select "Confirm". You'll see an on-screen message that your deposit was submitted.

### **Who can use mobile check deposit?**

Mobile check deposit is for any personal banking customer who:

- Is an authorized signer or owner of a Peoples Bank checking account
- Has had their checking account opened for at least 30 days and is in good standing
- Is enrolled in Peoples Bank online and mobile banking service
- Has a supported Apple® or Android™ mobile device

### **Are there limits to how much I can deposit? Can I deposit more than 1 check?**

You can deposit up to \$2,500.00 per day through mobile check deposit. Each deposit can only consist of 1 check. You may make multiple deposits of 1 check each, up to the daily maximum of \$2,500.00.

### **What if I have a check that exceeds the dollar limit?**

Please visit your local Peoples Bank branch or ATM to make the deposit. Our mobile app can help you locate the nearest branch or ATM location.

### **What kind of checks can I deposit?**

Mobile check deposit can accept most domestic checks, including personal, business and payroll checks.

### **Why would a check deposit be declined?**

There could be a number of reasons why a check deposit is declined. The following checks or items cannot be deposited:

- Money Orders
- Third-party checks
- Checks containing an alteration
- Checks payable jointly but not deposited into an account in the name of all payees
- Substitute checks
- Remotely created checks
- Foreign checks, checks drawn on foreign currency and foreign traveler's checks
- Checks dated more than 6 months prior to date of deposit
- Ineligible checks according to the account terms and conditions
- Drafts or checks payable on sight
- Checks missing the endorsement or containing the wrong endorsement
- Checks previously deposited (duplicate item) or submitted
- Checks previously returned or re-deposited items
- Savings Bonds
- Checks over \$2,500.00, which is the limit for mobile deposit
- Checks with poor image quality

For these check types, please visit your local Peoples Bank branch.

**Are there any transaction fees?**

We don't charge a fee for using mobile check deposit. However, your wireless carrier may assess fees for data or text messaging services. Please consult your wireless plan or provider for more details.

**How will I know if Peoples Bank has approved and processed my deposit?**

Go to “**Deposits**” in your Mobile App (across the bottom of the screen). Select “**Check Deposit History**”. On that screen, select the item deposited. The next screen will note, at the top left, if the transaction was accepted, pending or failed. You can select “view check” near the bottom of the screen. When your deposit is approved and processed, the transaction will display in your account activity.

**What should I do with my checks once they are successfully deposited?**

Once you have confirmed that your check was deposited correctly, keep your check in a secure place and destroy it after 14 days.

**How long does it take for a deposit to become available in my account?**

Deposits made before 4 pm Central Time on a business day will post to the account that day, and funds will be available the following business day, subject to the Funds Availability Disclosure provided during account opening. Deposits made after 4 pm or on a non-business day will post to the account the next business day, and the funds will be available on the following business day.

**What if there is an error?**

You should notify the bank immediately, or no later than 60 days after the bank account statement is sent. You may stop by the bank or you can call Customer Care at 815-802-2825, and the staff will be happy to help you.

**Can I email or fax the scanned check image to Peoples Bank to complete my deposit?**

No, we do not accept checks deposited electronically through email or fax.

**What if I submit the same deposit twice in error?**

If the mobile deposit system detects duplicate items, the system will typically identify it and decline the second deposit. If you think that the check is not a duplicate, you will have to deposit the check at a location of Peoples Bank. Although the system has features that may detect duplicate check deposits, you are responsible for any duplicates you introduce into the check-clearing system.

**What are my responsibilities regarding submitting checks twice?**

Depositing checks electronically introduces a risk of duplicate check deposits, either by submission of two electronic deposits, or by submission of both an electronic deposit and a physical check deposit. When using our mobile app, you are responsible for maintaining control over the proper use of the service, as well as the original paper checks you've deposited to avoid depositing a check more than once. See "What should I do with my checks once they are successfully deposited?" above.

**The check I deposited was returned. Should I re-deposit it through the mobile app?**

No, do not re-deposit a returned check using the mobile app. You will receive a copy of the returned deposited item in the mail. If you want to re-deposit the returned check, we can assist you at the nearest Peoples Bank branch.

**I selected the wrong account for deposit. What should I do?**

You can use the funds transfer option in online banking or mobile banking to transfer the funds to another account that you own. However, it may be necessary to wait until all of the deposited funds are available.

**Is Mobile Check Deposit secure?**

Yes, mobile check deposit is protected by several layers of security. Check images captured during the mobile deposit process are never stored on your mobile device. We recommend that you always lock your mobile device when you're not using it, and avoid storing sensitive information such as passwords on the device.

**Peoples Bank of Kankakee County Mobile Deposit Agreement & Disclosure Statement**

This Mobile Deposit Agreement (“Agreement”) contains the terms and conditions for the use of Peoples Bank of Kankakee County’s (“PBKC”) Mobile Deposit services that PBKC (“Bank”, “us”, “our”, or “we”) may provide to you (“you” or “user”). Other agreements you have entered into with Peoples Bank of Kankakee County, including the Online Banking and Mobile Banking disclosures, as applicable to your PBKC account(s), are incorporated by reference and made a part of this Agreement.

1. **Services.** The Bank's Mobile Deposit services ("Services") are designed to allow you to make deposits to your checking or savings accounts from home or other remote locations by capturing the image of a check and delivering the images and associated deposit information to the Bank.

2. **Acceptance of these Terms.** Your use of the Services constitutes your acceptance of this Agreement. This Agreement is subject to change at any time. We will notify you of any material change via mail, e-mail or on our website by providing a link to the revised Agreement. Your continued use of the Services will indicate your consent to be bound by the revised Agreement. Further, the Bank reserves the right, in its sole discretion, to change, modify, add, or remove portions from the Services. Your continued use of the Services will indicate your acceptance of any such changes to the Services.

3. **Limitations of Service.** When using the Mobile Deposit Service, you may experience technical or other difficulties that are beyond the control of the Bank or there may be times when the Mobile Deposit service is unavailable. We will attempt to post alerts on our website to notify you of these interruptions in Service. We cannot assume responsibility for any technical or other difficulties or any resulting damages that you may incur. Some of the Services have qualification requirements, and we reserve the right to change the qualifications at any time without prior notice. We reserve the right to change, suspend or discontinue the Services, in whole or in part, or your use of the Services, in whole or in part, immediately and at any time without prior notice to you.

4. **Hardware and Software.** In order to use the Services, you must obtain and maintain, at your expense, compatible hardware and software as specified by the Bank. Peoples Bank of Kankakee County is not responsible for any third party software you may need to use the Service. Any such software is accepted by you as is and is subject to the terms and conditions of the software agreement you enter into directly with the third party software provider at time of download and installation.

5. **Fees.** The Bank does not currently charge a fee to use the Mobile Deposit Service. However, your wireless carrier may access you fees for data or text messaging services. Please consult your wireless plan or provider for more details. All telephone and wireless charges associated with Mobile Banking are your responsibility. All other fees which have been separately disclosed to you in connection with your Account(s) will continue to apply.

6. **Eligible items.** You agree to image and deposit only "checks" as that term is defined in Federal Reserve Regulation CC ("Reg. CC"). When the image of the check transmitted to the Bank is converted to an Image Replacement Document for subsequent presentment and collection, it shall thereafter be deemed an "item" within the meaning of Articles 3 and 4 of the Uniform Commercial Code. Items that can be deposited via Mobile Deposit are checks payable to the account owner or joint account owners that have been properly endorsed with the appropriate signature(s), the words "For Mobile Deposit Only", and that day's date.

*NOTE: Any check that you attempt to deposit using the Bank's Mobile Deposit is subject to review by Peoples Bank of Kankakee County. We reserve the right to reject any item for deposit for any reason and will not be liable to you. In such a case, you will need to deposit that item via other means, such as visiting a Peoples Bank of Kankakee County office in person.*

You agree that you will not scan and deposit any of the following types of checks or other items which shall be considered ineligible items:

- Checks payable to any person or entity other than the person or entity that owns the account that the check is being deposited into. No third-party checks.
- Money Orders
- Checks containing an alteration on the front of the check or item, or which you know or suspect, or should know or suspect, are fraudulent or otherwise not authorized by the owner of the account on which the check is drawn
- Checks payable jointly, unless deposited into an account in the name of all payees.
- Checks previously converted to a substitute check, as defined in Reg. CC.
- Checks drawn on a financial institution located outside the United States (i.e. Canadian checks).
- Checks that are remotely created checks, as defined in Reg. CC.
- Checks not payable in United States currency. Foreign checks, checks drawn on foreign currency and foreign traveler's checks.
- Checks dated more than 6 months prior to the date of deposit.
- Checks or items prohibited by the Bank's current procedures relating to the services or which are otherwise not acceptable under the terms of your Peoples Bank of Kankakee County account.
- Checks payable on sight or payable through Drafts, as defined in Reg. CC.
- Checks with any endorsement on the bank other than that specified in this agreement.
- Checks that have previously been submitted through the Service or through a remote deposit capture service offered at any other financial institution.
- Checks that have previously been deposited or negotiated in any way via any method at the Bank or any other financial institution.
- Checks that have been previously returned or re-deposited items.
- Bonds.

7. **Endorsements and Procedures.** You agree to restrictively endorse any item transmitted through the services with the appropriate signature(s), the words "For Mobile Deposit Only to Peoples Bank of Kankakee County", and that day's date or as otherwise instructed by the Bank. You agree to follow any and all other procedures and instructions for use of the Services as the Bank may establish from time to time.

8. **Receipt of Items.** We reserve the right to reject any item transmitted through the Services, at our discretion, without liability to you. We are not responsible for items we do not receive or for images that are dropped during transmission. An image of an item shall be deemed received when you receive a confirmation from the Bank that we have received and accepted the image. Receipt of such confirmations does not mean that the transmission was error free, complete or will be considered a deposit and credited to your account. We further reserve the right to charge back to your account at any time, any item that we subsequently determine was not an eligible item. You agree that the Bank is not liable for any loss, costs, or fees you may incur as a result of our chargeback of an ineligible item.

9. **Availability of Funds.** In general, any item transmitted, received, and accepted via the Service by the Bank's stated 4:00 PM Central Time deadline will be considered deposited on that business day and subject to the Funds Availability disclosure provided during account opening. Otherwise, we will consider that the deposit was made on the next business day we are open. A business day is Monday through Friday, excluding Federal holidays and as otherwise posted in our offices. Funds deposited using the Services will generally be made available on the first business day after the day of deposit. We reserve the right to place a hold on funds deposited through the service as described in our "Funds Availability Notice" given to you when you opened your account with Peoples Bank of Kankakee County.

10. **Disposal of Transmitted Items.** Upon your receipt of a confirmation from the Bank that we have successfully received and accepted your deposit, you agree to store the check in a secure location for 14 days. After 14 days, and after you have confirmed the deposited funds have been correctly applied to your account, you agree to destroy the check preferably by shredding or marking it "VOID". You will be liable for checks that are presented more than once. During the time the retained check is available, you agree to promptly provide it to the Bank upon request.

11. **Deposit Limits.** We reserve the right to and may establish limits on the dollar amount and/or number of deposits from time to time. If you attempt to initiate a deposit in excess of these limits, we may reject your deposit. If we permit you to make a deposit in excess of these limits, such deposit will still be subject to the terms of this Agreement, and we will not be obligated to allow such a deposit at other times. Peoples Bank of Kankakee County reserves the right to assign a limit at its sole discretion.

12. **Presentment.** The manner in which the items are cleared, presented for payment, and collected shall be in the Bank's sole discretion subject to the agreements governing your account.

13. **Errors.** You agree to notify the Bank of any suspected errors regarding items deposited through the Services immediately, and in no event later than 60 days after the applicable Bank account statement is sent. Unless you notify the Bank within 60 days, such statement regarding all deposits made through the Services shall be deemed correct, and you are prohibited from bringing a claim against the Bank for such alleged error. You can contact us by calling 815-936-7600 or by visiting any Peoples Bank of Kankakee County office.

14. **Errors in Transmission.** By using the Services you accept the risk that an item may be intercepted or misdirected during transmission. Peoples Bank of Kankakee County bears no liability to you or others for any such intercepted or misdirected item(s) or information disclosed through such errors.

15. **Image Quality.** The image of an item transmitted to the Bank using the Services must be legible, as determined in the sole discretion of the Bank. Without limiting the foregoing, the image quality of the items must comply with the requirements established from time to time by the Bank, the Board of Governors of the Federal Reserve Board, or any other regulatory agency, clearinghouse or association.

16. **User Warranties and Indemnification.** You warrant to Peoples Bank of Kankakee County that:

- You will only transmit eligible items.
- You will not transmit duplicate items.
- You will not re-deposit or re-present the original item.
- All information you provide Peoples Bank of Kankakee County is accurate and true.
- You will comply with this Agreement and all applicable rules, laws, and regulations.
- You are not aware of any factor which may impair the collectability of the item.
- You agree to indemnify and hold harmless Peoples Bank of Kankakee County from any loss for breach of this warranty provision.

17. **Cooperation with Investigations.** You agree to cooperate with us in the investigation of unusual transactions, poor quality transmissions, and resolutions of customer claims, including by providing, upon request and without further cost, any originals or copies of items deposited through the Service in your possession and your records relating to such items and transmissions.

18. **Termination.** We may terminate this Agreement at any time, for any reason, and without notice. The Agreement shall remain in full force and effect unless and until it is terminated by us. Without limiting the foregoing, the Agreement may be terminated if you breach any term of this Agreement, if you use the Services for any unauthorized or illegal purposes or you use the Service in a manner inconsistent with the terms of your Peoples Bank of Kankakee County account agreement or any other agreement with us.

19. **Enforceability.** We may waive enforcement of any provision of this Agreement. No waiver of a breach of this Agreement shall constitute a waiver of any prior or subsequent breach of the Agreement. Any such waiver shall not affect our rights with respect to any other transaction or to modify the terms of this Agreement. In the event that any provision of this Agreement shall be deemed to be invalid, illegal, or unenforceable to any extent, the remainder of the Agreement shall not be impaired or otherwise affected and shall continue to be valid and enforceable to the fullest extent permitted by law.

20. **Ownership & License.** You agree that the Bank retains all ownership and proprietary rights in the Service, associated content, technology, and website(s). Your use of the Service is subject to and conditioned upon your complete compliance with this Agreement. Without limiting the effect of the foregoing, any breach of this Agreement immediately terminates your right to use the Services. Without limiting the restriction of the foregoing, you may not use the Services (i) in any anti-competitive manner, (ii) for any purpose which would be contrary to the Bank's business interest, or (iii) to the Bank's actual or potential economic disadvantage in any aspect. You may use the Service only in accordance with this Agreement. You may not copy, reproduce, distribute or create derivative works from the content and agree not to reverse engineer or reverse compile any of the technology used to provide the Service.

21. **Disclaimer of Warranties.** You agree that your use of the services and all information and content (including that of third parties) is at your risk and is provided on an "AS IS" and "AS AVAILABLE" basis. We disclaim all warranties of any kind as to the use of the services, whether express or implied, including, but not limited to the implied warranties of merchant ability fitness for a

particular purpose and no infringement. We make no warranty that the services (i) will meet your requirements, (ii) will be uninterrupted, timely, secure, or error-free, (iii) the results that may be obtained from the service will be accurate or reliable, and (iv) any errors in the services or technology will be corrected.

**22. Limitation of Liability.** You agree that we will not be liable for any direct, indirect, incidental, special, consequential or exemplary damages, including, but not limited to damages for loss of profits, good will, use, data or other losses resulting from the use or the inability to use the services incurred by you or any third party arising from or related to the use of, inability to use, or the termination of the use of this service, regardless of the form of action or claim (whether contract, tort, strict liability or otherwise), even if Peoples Bank of Kankakee County has been informed of the possibility thereof.

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